## YOU NEVER KNOW

where your next trip may lead. That's why there are MedjetAssist memberships.
Because we live in a world where anything can happen.

MedjetAssist | Medical, Security, Crisis Response | Unrivaled Travel Protection So You Can Get To The Business At Hand

The safer you feel, the more you can focus on the business at hand and experience the world around you - whether you're traveling for business or for reasons all your own. MedjetAssist offers membership options that include an unprecedented suite of global travel protection benefits including medical protection, travel security and crisis response.

So, when it's time to get down to business, do it with the greatest possible control over your health and safety. With a MedjetAssist membership you are prepared for travel's many possibilities and can see the world like never before.

For more information, contact Meyer and Associates: Info@MeyerAndAssoc.com | 973-635-7800 | 800-635-7801 | MeyerAndAssoc.com/Global-Medical-Transport





## **LEAVE MORE WORRIES BEHIND**

MedjetAssist provides single point coordination for the safety and protection of organizational clients and personal individuals, or families, as they travel for business or leisure. Our (Classic) Air Medical Transport membership program eliminates all benefit costs beyond an annual membership fee in medically transporting a member back to a home country hospital of their choice should injury/illness occur requiring inpatient care. Quite different from most travel insurance, platinum cards and business travel accident policies in terms of the deliverables and specific benefits focus. The MedjetHorizon program adds enhanced protection to the classic Medjet membership and provides Travel Security and Crisis Response consultation and assistance as well as coordinated in-country services for the following crisis events:

Violent Crime • Political Threat • Terrorism Hi-Jack • Wrongful Detention • Disappearance Kidnap • Blackmail/Extortion



## SECURITY AND CRISIS RESPONSE CASE EXAMPLES

**DEFINED:** An act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organization(s) or government(s), committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public, or any section of the public, in fear

**EXAMPLE:** A University Student living and studying in Nigeria's northeast Borno State contacts the Crisis Response Center (CRC) to report an overnight raid by Boko Haram militants. The student said he fears for his life and wants to leave Ngamdu.

ASSISTANCE: The CRC contacts the protected member to obtain additional details about the raid and local conditions. The CRC coordinates with local security assets in Lagos, Nigeria and plans a land evacuation back to Lagos. The protected member is provided detailed instructions on how to prepare for the evacuation, when he will be moved and by whom.

- THE CRC CONTACTS THE UNIVERSITY'S CRISIS MANAGEMENT POINT OF CONTACT
- A LOCAL SECURITY TEAM IS MOBILIZED
- SECURE PROTECTED MEMBER IN NGAMDU OVERNIGHT
- TOTAL FLIGHT MANAGEMENT FLIGHT BACK TO USA





**DEFINED:** Any act, or threat of violence to a protected member, which causes or is likely to cause death or serious bodily injury.

**EXAMPLE:** A female business executive traveling to Egypt is violently raped by a taxi driver. After a struggle in the vehicle the taxi driver opens the door and pushes her out, two blocks from her Hotel in Cairo.

ASSISTANCE: The protected member calls the Crisis Response Center (CRC) crying and indicates she's scared, in pain and not sure what to do. Using standard protocol, the CRC operator gives support in directing her back to the hotel and advises that help is on the way.

- - A LOCAL HOSPITAL
- LIAISON WITH LOCAL LAW ENFORCEMENT
- LOCAL CRISIS CONSULTANT TRANSPORTS THE MEMBER TO SECURE TRANSPORTATION BACK TO THE HOTEL
  - **TOTAL FLIGHT MANAGEMENT COMMERCIAL FLIGHT TO JFK**

**DEFINED:** Political and/or military events, which have created a situation in which a protected member is in danger of or has incurred serious bodily harm.

**EXAMPLE:** The Executive Director for an NGO travels to Nairobi, Kenya to meet with the organization's Country Manager and visit mission locations on the outskirts of Nairobi. During the visit, violent protests occur in response to presidential election results and demands for the current president to step down. A curfew is imposed by the president and locals believe a coup attempt is imminent.

ASSISTANCE: The Security Manager for the NGO contacts the Crisis Response Center (CRC) and requests current threat information for Kenya and assistance in safely evacuating the Executive Director out of Kenya.

- PROVIDED POINT-IN-TIME THREAT ASSESSMENT
- TOTAL FLIGHT MANAGEMENT COMMERCIAL FLIGHT

**Political Threat** 



**DEFINED:** The complete and unexpected loss of contact during a period of travel in excess of 48 hours.

**EXAMPLE:** A protected member goes from Toronto on a Friday morning to London for business meetings the following Monday. When the individual doesn't show up on Monday, a local business manager calls the head office to report the member missing. The company's security manager contacts the Crisis Response Center (CRC) to report the incident and seek assistance.

ASSISTANCE: The CRC contacted its local security assets in London to launch an investigation into the disappearance of the protected member

- CONFIRMS TRAVELER ARRIVED ON FLIGHT FROM YYZ TO LHR REPORTS WHEREABOUTS TO MEMBER'S EMPLOYER'S
- LIAISON WITH LAW ENFORCEMENT, HOTEL SECURITY AND CONTACTS LOCAL HOSPITALS
- SECURITY MANAGER
- **EMERGENCY MESSAGE RELAY TO MEMBER'S FAMILY**